

Questions from Enterprise Mass Warning and Notification presentation:

1. Question: PSAPs as sensors make them more exposed targets of the bad guys.....it makes sense, but I hope we find a way to better position and/or protect these facilities which are often not well protected.

Answer: PSAP resiliency against all hazards has to be a national priority – DoD hopes to be a good partner across the entire spectrum of threat and especially for cyber. Also, 'PSAPs as sensors' is a term coined by this effort and is not intended to change the function of the PSAP at all. The only community that will know this new information is the 911 community, hopefully mitigating increased PSAP exposure to adversaries.

2. Question: Which PSAPs are participating in the trial?

Answer: The list of PSAPs is below:

- **Chester County, PA**
- **Monterey County, CA**
- **Harford County, MD**
- **Vigo County, IN**
- **DUCOMM, IL**
- **Fairfax County, VA**
- **Pinal County, AZ**
- **Newtown, CT**
- **Benton County, AR**
- **Colorado Springs CO**
- **Sarpy County, NE**
- **Hamilton County, TN**

3. Question: The US Navy is in the process of creating dispatachable addresses for all its bases worldwide. Will those addresses be made available so that PSAP's have access?

Answer: DoD has a big part to play and a long way to go in regard to the global master address database – but I can assure you that we will share the data so PSAPs can have access.

4. Question: Is the intent of the notification system for each PSAP to eventually have access?

Answer: Yes. We are piloting with a dozen locations now and will expand in a deliberate manner – eventually opening the program to all PSAPs.

5. Question: We currently have a phone number for NORAD. Will this new phone number be a replacement for NORAD?

Answer: This initiative will not replace any existing SOPs you have with other Commands. The new number is a 1-800 number and reaches the NORAD / NORTHCOM Command Center watch floor – we believe this is a unique capability and the number specifically dedicated to improved DoD situational awareness from the nation's PSAPs.

6. Question: Would there be a standardized notification form (in the 911 centers) in order to expedite the relaying of information...since a phone call may be time-consuming. This way, the sites will know exactly what info you need before making the call, and on-site personnel in the 911 center would not need to remain on-site any longer than what is absolutely necessary.

Answer: Yes. We have an initial standardized form for the pilot and are amending it as the pilot matures to keep the PSAP burden as low as possible.

7. Question: Has there been any thought about coordinating with Veteran's Affairs (VA) so that some consideration for some VA response for threatened/vulnerable vets.

Answer: Yes. Reaching out to the VA is part of our FY 17 work plan.

8. Question: Will there be reverse information back to the PSAP as the different types of events unfold? Also, will the PSAPs be made aware of unfolding events in their region to allow them to notify emergency responders in their area so they can be ready should the threat spill outside the location where the event began?

Answer: We have not addressed this scenario specifically, but we do absolutely expect this to be a mutual information sharing relationship for improved national public safety and emergency management communications. So yes, I would expect this to be addressed after the piloting phase is complete and as we continue to mature our partnership and processes.

9. Question: Is USN still proposing to establish and operate independent regional PSAPs? This will deny information intel from existing local PSAPs.

Answer: The Navy's decision to regionalize is being studied closely by the working group I Chair for DoD. It is too soon to make conclusions about the Navy's approach to regionalization – but clearly there appears to be some unintended consequences to their program that will need to be examined closely as we work to implement Joint solutions for Joint effect.

10. Question: Would DoD contact a PSAP if DoD saw a social media threat against a location and ask the PSAP if they received any calls about a potential threat against the base?

Answer: We have not addressed this scenario specifically, but we do absolutely expect this to be a mutual information sharing relationship for improved National public safety and emergency management communications. So yes, I would expect this to be addressed after the piloting phase is complete and as we continue to mature our partnership and processes.